

MOSAIC *at a Glance* 2024-2025

As one of Canada's largest settlement and employment services organizations, we're improving communities by welcoming and supporting newcomers. MOSAIC helps immigrants and refugees settle and start a new life in Canada. The following snapshot of MOSAIC—who we are, the services we provide, and the difference we make in individuals' lives—is based on our fiscal year of April 1, 2024, to March 31, 2025. For a fuller picture, visit our website at mosaicbc.org/about/publications/#annual.



97%

clients
recommended
MOSAIC



Clients' Review

92%

feel MOSAIC helped
them integrate into
Canadian society

Finance



\$47 MILLION+
Operating Budget

People Powered



541
staff



468
volunteers



33,000+
Clients Served



7,600+
Newcomers connected
through MOSAIC events



51
Service Locations

MOSAIC Job Fair



2,550
participants



50+
employers
participated

MOSAIC Engage English classes and assessment services



18,693
clients served



11,107
IELTS tests
administered

MOSAIC Community Clinic an initiative of



Burnaby
Primary Care Network



128
primary care
visits



73
lactation
consultations

(Nov 1, 2024 – Mar 31, 2025)

Interpretation & Translation



13K+ I&T services
provided



300+ interpreters
and translators



70+ languages
offered

Our Services

- ☒ Children, Youth and Family Support
- ☒ Employer Support and Engagement
- ☒ Employment Services
- ☒ Health and Counselling
- ☒ English Classes and Testing
- ☒ Legal Information and Workplace Rights
- ☒ Interpretation and Translation
- ☒ Refugee Sponsorship
- ☒ Diversity and Inclusion Training
- ☒ Settlement Services
- ☒ Violence Prevention and Support

Top 5 Clients' Countries of Origin



Public Engagement



1Million+
website visits



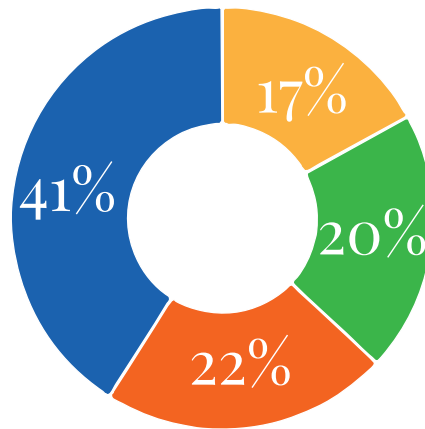
176K+
social media engagements



63
media inquiries

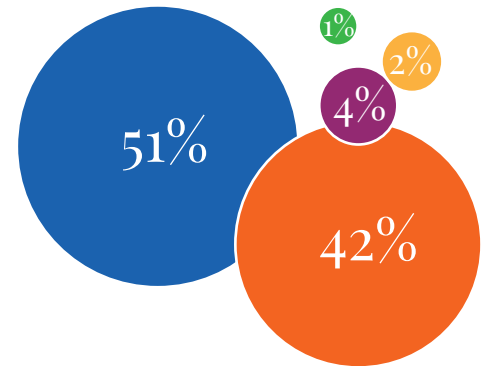


Immigration Class*



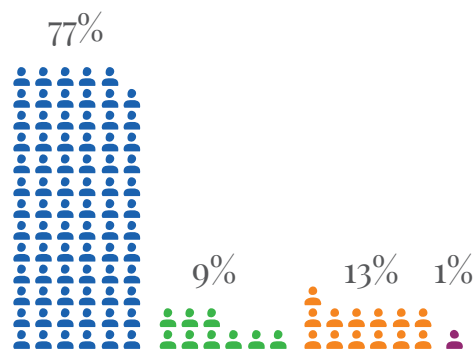
-  Refugee class
-  Temporary
-  Economic class
-  Family class

Client Demographic by Age



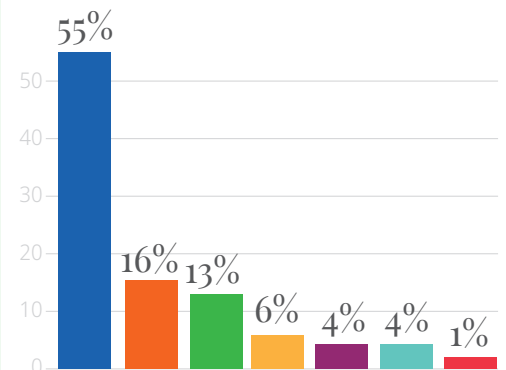
-  Adult (30-59)
-  Young Adult (16-29)
-  Seniors (60+)
-  Young Child (0-4)
-  Child & Youth (5-15)

Client Employment Status at Time of Intake



-  Unemployed
-  Precariously employed
-  Employed
-  Self employed

Client Immigration Status**



-  Permanent resident
-  Refugee status
-  Temporary foreign worker
-  Canadian citizen
-  Student
-  Temporary resident
-  Other

*Immigration Class is the immigration category a person first entered Canada with, as defined by the federal government.
**Immigration Status is the current status of someone who was not Canadian at birth.