MOSAIC At A Glance

MOSAIC is one of Canada’s largest non-profit organizations that focuses on settlement, language and employment services for newcomers and those with diverse backgrounds, with the following annual impact.

20,000+ unique clients served
15,700 fee-based services provided
5,000+ clients connected via MOSAIC events
1,000+ employer partners

Our Services:

- Children, Youth & Family Support
- Diversity & Inclusion Training
- Employer Support & Engagement
- Employment Services
- English Classes & Testing
- Health & Counselling
- Interpretation & Translation
- Legal Information & Workplace Rights
- Refugee Sponsorship
- Settlement Services
- Violence Prevention & Support

90% Client satisfaction rate overall
90% Clients recommend MOSAIC

50+ service locations
45+ programs offered
46+ languages spoken by staff
200+ interpreters & translators
450+ full/part time staff
280+ volunteers
8,480+ volunteer hours provided
46+ community networks/alliances
66 media inquiries seeking MOSAIC expertise
570K+ website visits
Organizational Highlights

Settlement:
- Offering innovative programming and peer support group for LGBTQ+, trans and non-binary newcomers.
- Pioneer in culturally safe and appropriate mental health wellness and enhancing healthy relationships programs.
- Connecting refugees and immigrants with disabilities to support services through the first of its kind Accessibility for Newcomers Program.

Employment and Language:
- Leveraging relationships with 1,000+ employers to provide innovative employment services to connect newcomers with skills-commensurate employment.
- One of the fastest growing IELTS testing providers in Canada.
- Recognized for our professional interpretation and translation services, including the 2022 Readers’ Choice award from Canadian Lawyer, serving local, national, and international clients.

Refugees:
- Largest Sponsorship Agreement Holder (SAH) in Western Canada, supporting private sponsorship of refugees.
- Metro Vancouver Refugee Response Team (RRT) lead.
- Lead organization with MAP BC creating the first provincial refugee claimant housing and referral database (BC CHARMS).

Migrant Workers:
- Leading province-wide Migrant Workers Support Network, partnering with over 20 local organizations across BC.
- First settlement organization in BC to lead a collaboration with the Consular Alliance for Migrant Workers to coordinate emergency support and emergency funding for workers.
- Only settlement organization represented on Integrated Disaster Council of BC for emergency situations.

Anti-Racism/Equity:
- Leader in advancing representation of racialized newcomers in leadership and board positions through SCOPE (Social and Civic Opportunities – Pathways to Equity) project.
- Advancing anti-racism work as organizational lead for the Resilience BC Anti-Racism Network in Surrey and White Rock.
- Working in collaboration with health authorities and medical professionals to address social determinants of health for newcomers and ethno-cultural communities in Metro Vancouver.