

About this program

If you have been the victim of a crime, we can provide emotional support, information about your rights, legal information and referrals to help in your recovery.

This program serves the specific needs of multicultural and immigrant peoples. Our Multicultural Victim Services Program is a free and confidential program to support victims of all crimes in Vancouver and Burnaby. You do not need to report a crime to the police to receive help.

How we can help

Our Multicultural Victim Services are offered on a one-to-one basis in the office or by phone. We are here to listen, answer your questions and concerns, help you develop a safety plan, go over what you can do, and make referrals as needed. We do not give advice or tell you what to do. We review the options together, and you decide what you want to do. We can accompany you to some appointments so you can get information and help.



You do not have to do this alone.

About MOSAIC

MOSAIC is a non-profit organization and registered charity serving immigrants and newcomers since 1976. Today, we offer comprehensive services for Canadian citizens, newcomers, refugees, immigrants, and temporary foreign workers at multiple locations throughout Metro Vancouver.

In addition to this program, MOSAIC also offers the following:

- Children and Family Programs
- Employment Programs
- English Language Centres
- Interpretation Services
- Settlement Programs
- Specialized Programs
- Translation Services

For contact information, or to find out more about these services, please visit us at: www.mosaicbc.org or call 604.254.9626



This program is made available thanks to the support of the Ministry of Public Safety and Solicitor General

Contact Information

To get help from this program, or to refer someone to this program, please contact us at: **604.254.9626**

Monday to Friday 9:00am - 5:00pm

After-hours contact:

VictimLinkBC @ 1-800.563.0808

Multicultural Victim Services Program



MOSAIC

Engaging Newcomers, Enriching Communities

Empowering newcomers to fully participate in Canadian Society for over 40 years

Listening and helping – we will listen to your story and help you deal with your trauma. We can help you prioritize what you can do and who you can turn to for help.

Offering practical information – we can offer: information on abuse and crime; safety planning; legal aid; lawyer referral services and legal options; emergency shelters and transition houses; income assistance (welfare); BC housing programs; Work Safe BC; health clinics; community centres; daycares; and other resources available in the community.

Helping with police or lawyers – we can help you work with the police to get case-specific updates on any investigations, protective orders, or to determine the outcome of court appearances or custodial determinations. We can work with you to better understand what it means to be a witness, courtroom etiquette and courtroom procedure.

Assisting with paperwork – we can help you with the practical side of filling out the Crime Victim Assistance Program application, Victim Impact Statements and the Statement on Restitution for court purposes, as well as write letters for workplace or housing to describe your situation and what kind of assistance you need.

Advocating for you – with your consent, we can call your workplace, income assistance, transition house, emergency shelter, police officer, crown counsel, lawyer, legal aid, medical professional or other relevant people/organizations to help you with additional support.

General support – we can meet with you in public safe places, such as: courthouses, legal aid offices, lawyer's offices family justice centres, income assistance or other community offices. We are here for you to lean on. You are not alone.

A victim is someone who has been...

- Assaulted in a relationship (husband, partner, family) or by a complete stranger
- Robbed of personal belongings
- Stalked or harassed by a stranger or an ex-partner
- Assaulted or hurt with physical violence or weapons
- Sexually assaulted or touched inappropriately (without consent)
- Abducted
- Afraid in a relationship (husband, partner, family) because of possessive and controlling behaviour
- Forced to explain how you spend your money
- Told that police will not believe or understand you if you call them
- Told by a spouse or family member that you could not have a job, take English classes or get job training
- Told that your child would be taken away from you forever by a spouse or family member
- Threatened with the loss of custody of your children
- Threatened that your immigration or sponsorship status would be affected
- Told or believe that you have no rights in Canada
- Criticized constantly, told you are fat, ugly, stupid or cannot do anything right
- Told that everything is your fault
- Threatened that a family member would be hurt or killed
- Told that your pet has been hurt or killed with intent to hurt or punish you



Referrals can be made by...

- You
- Relatives, host families, or friends
- Community agencies or schools
- Police
- Social Workers
- Healthcare professionals
- Victim Services Programs

Available Languages

Some language support is available for Multicultural Victim Services