

## Location Information

The MOSAIC Moving Ahead program provides services to participants in Burnaby, New Westminster, Surrey, Tri-Cities, and Vancouver through our office at:

Highgate Village

#310 - 7155 Kingsway, Burnaby, BC V5E 2V1

Tel: 604.636.4712 | Fax: 604.636.4743

[www.mosaicbc.org](http://www.mosaicbc.org)



We are located on the third level of Highgate Village (above Shoppers Drug Mart)

**A SECOND SERVICE LOCATION for Moving Ahead is provided by our delivery partner:**

Burnaby Family Life Institute

4535 Kingsway Avenue, Burnaby, BC V5H 0E5

Tel: 604.659.2205 | Fax: 604.299.7910

[www.burnabyfamilylife.org](http://www.burnabyfamilylife.org)



## About MOSAIC

MOSAIC is a non-profit organization and registered charity serving immigrants and newcomers since 1976. Today, we offer comprehensive services for Canadian citizens, newcomers, refugees, immigrants, and temporary foreign workers at multiple locations throughout Metro Vancouver.

**In addition to this program, MOSAIC also offers the following:**

Children and Family Programs  
Employment Programs | English Language Centres  
Interpretation Services | Settlement Programs  
Specialized Programs | Translation Services

**For contact information, or to find out more about these services, please visit us at:**  
[www.mosaicbc.org](http://www.mosaicbc.org) or call 604.254.9626



# MOSAIC

## Moving Ahead



**Empowering newcomers to fully participate in Canadian society for over 40 years**

Funded by:



Immigration, Refugees and Citizenship Canada

Financé par :

Immigration, Réfugiés et Citoyenneté Canada

## Moving Ahead

The MOSAIC Moving Ahead program uses a collaborative case-management service approach to deliver comprehensive, holistic, client-centered programming to immigrants and refugees who face multiple barriers to their settlement.

The program provides services to support isolated newcomer populations through community outreach efforts and in-home consultations. Services include the following:

- Individual case management
- Needs assessment and action planning
- Settlement counselling and information
- Social and emotional support
- Life skills, literacy, and essential skills development workshops
- Job readiness workshops
- Practical assistance
- Supported access to services
- FreeRunning: specialized youth and young adult services

Serving Refugees and Immigrants who have unique service needs and significant barriers to successful settlement and integration

## Eligibility

The Moving Ahead program welcomes refugees and immigrants who:

- Lack Canadian life experience or knowledge of Canadian norms
- Are experiencing complex life situations
- Are struggling with defined hardships and difficulties

*\*Applicants are required to take part in an assessment to determine their eligibility for the Moving Ahead program. Those who do not meet the necessary eligibility criteria will be referred to alternate and appropriate community services.*

## Languages

MOSAIC Moving Ahead services are provided in the following languages:

- Amharic
- Arabic
- English
- Farsi/Dari
- French
- Kinyarwanda
- Kirundi
- Kurdish
- Lingala
- Nuba
- Pashto
- Russian
- Swahili
- Tigrinya



## FreeRunning

FreeRunning is the youth-focused program under the Moving Ahead umbrella, open to youth and young adults between the ages of 16-28 years old.

The FreeRunning program follows the principles of client-centered case management, serving immigrants and refugees facing multiple barriers during their settlement journey. FreeRunning empowers youth and young adults to connect and grow with an approach that is engaging and flexible.

Youth and young adults facing settlement difficulties are assisted and supported through:

- Specialized case management
- Group information sessions on topics relevant to immigrant and refugee youth
- Job readiness workshops and job-search assistance
- Social events and activities
- Connections to the community and other youth
- Leadership skills training

Call 604.636.4712 for more information