### **Community Capacity Building**

- Educating migrant workers about their rights and accessible services and resources; improving their work experiences in Canada; and providing a trusted channel to bring forward issues or allegations of abuse or wrongdoing.
- Supporting employers in understanding and meeting program conditions and requirements.
- Enhancing the knowledge and capacity of support organizations to meet the needs of migrant workers and/or employers.



MOSAIC Advocacy Program
Free Legal Help:
lap@mosaicbc.org

Employment Standards Branch 1 800 663 3316

> **WorkSafeBC** 1 888 967 5377

Emergencies 911

**Service Canada Tip Line (Confidential)** 1 866 602 9448

**Online Fraud Report Tool:** 



## **About MOSAIC**

MOSAIC is a non-profit organization and registered charity serving immigrants and newcomers since 1976. Today, we offer comprehensive services for Canadian citizens, newcomers, refugees, immigrants, and temporary foreign workers at multiple locations throughout Metro Vancouver.

# In addition to the Migrant Workers Program, MOSAIC also offers the following:

- Children, Youth and Family Support
- Employment Services
- English Classes and Testing
- Health and Counselling
- Interpretation and Translation
- Legal Information and Workplace Rights
- Refugee Sponsorship
- Settlement Services
- Violence Prevention and Support

For contact information, please call 604.254.9626 or find out more about these services in the following platforms:





info@mosaicbc.org



MOSAICBC\_







MOSAICBC





# MIGRANT WORKERS PROGRAM





### **Services for Migrant Workers**



### Support with Open Work Permit for Vulnerable Workers

Are you experiencing abuse or at risk of abuse while working in Canada? We can help!



### 1-on-1 Support

Book an appointment with our settlement workers for information, resources, and/or referrals.



# Assisting & Filing Complaints

Not being treated fairly in the workplace? We can help!



# Community Outreach

Connect with us at a community location near you.



### **Settlement Services**

New to Canada? We can help you access and navigate the services and supports available to you!



### **Employment Support**

We offer basic job readiness support; includes support for resumes, cover letters, interview preparation, and job search.



### **Educational Workshops**

Learn from subject matter experts everything you need to know as a migrant worker in Canada.



## **Skills Training**

Are you an unemployed worker? Get same-day certification for First Aid and Food Safe to be more job-ready!



### **Emergency Support**

We offer support in crisis situations; includes food security, housing, transportation, wage loss, and more!

## **Eligibility Criteria**

- Employer-specific work permit holders
- Workers with an Open Work
   Permit for Vulnerable Workers
   (OWP-V)
- Workers on maintained status
- Dependents of workers



#### **MIGRANT WORKERS HUB**

- 200 7134 King George Blvd Surrey BC, V3W 5A3
- **%** 778 591 9334
- 201 2730 Commercial Dr Vancouver BC, V5N 5P4
- **©** 604 324 7979
- 🛗 Monday Saturday
- 9:00 am 5:00 pm